



# IILACE Annual Conference

WELLINGTON, NZ | OCTOBER 26-29 | 2016

*Presented by LexisNexis and Willis*

## PREPARING FOR THE FUTURE



Wellington, New Zealand

## DEMOGRAPHICS, TRENDS & NEW REALITIES

*Supported by*

**asi** ADVANCED  
SOLUTIONS  
INTERNATIONAL

# Wellington, New Zealand



# Welcome to Wellington



Tim McGee  
CEO of the Law Society of  
British Columbia



Christine Grice  
CEO of the New Zealand  
Law Society

Dear Colleagues,

We are very pleased to provide you with the ILLACE 2016 program for our conference in Wellington, NZ.

ILLACE is unique in that it brings together chief executives of law regulators and bar associations from around the world to exchange views on strategic and executive issues. At our last conference, we had CEO's from organizations in over 35 countries collectively regulating and/or representing over 1.5 million lawyers.

The program committee, chaired by Paula Littlewood, has put together an outstanding business program, which will take place over three days with 3 corresponding themes: "Professional Standards and Core Values", "Disruptions and Innovations" and "Management and Governance". We are certain that there will be much of interest to ILLACE members from all parts of the world.

The social program begins with an opening reception on Wednesday evening at the world famous Te Papa Museum, which is also our conference headquarters. This is a short distance from the conference hotel the hip and chic Museum Art Hotel, a Wellington favourite. Thursday night's dinner will be at the Te Papa Museum amongst its incredible galleries and exhibits which bring to life the rich and fascinating history of New Zealand. Our closing Gala Dinner will be at Whitebait, an award winning restaurant in Wellington where we will have exclusive access to the venue for the evening including the opportunity to learn from and perhaps challenge the restaurant's famous Chef! It promises to be a unique and exciting evening in one of the great food and restaurant cities of the world.

Wellington is a breathtakingly beautiful city with a warm and diverse culture to match. There are a host of wonderful sites and venues for you to visit and all within easy reach of our conference hotel. The partners program features a special artisan gourmet experience. For many ILLACE members this will be the first visit to one of the gems of the southern hemisphere and we know you will not be disappointed.

The location, the business program, the social events and the warm camaraderie that is the hallmark of every ILLACE conference and the ILLACE family await you in Wellington. We encourage you to register as soon as possible and to secure your flight and hotel arrangements without delay. Please also note that one of the most popular ILLACE traditions is the optional post-conference overnight guided excursion to a local venue chosen by our hosts. This year we will be heading off to Rotorua, a key center for Maori culture in New Zealand and one of the most dramatic natural heritage sites in the world with steaming thermal springs and ancient forests – a truly unique experience. So you can relax in a steaming natural mineral hot pool after a day of sights, history and fun. Please see the program for more information and don't delay in registering for this fun trip with your ILLACE friends.

We are looking forward to welcoming you to Wellington. Safe travels!

Tim McGee  
*President of ILLACE*

Christine Grice  
*CEO of the New Zealand Law Society*



# BUSINESS PROGRAM

All sessions take place at the Te Papa Museum

## WEDNESDAY, OCTOBER 26

17:30-19:00      Opening Reception at the Te Papa Museum  
*Sponsored by the Law Society of New Zealand*

## THURSDAY, OCTOBER 27

*Daily Theme: Professional Standards and Core Values*  
*Breakfast available daily at your hotel*

8:30 – 8:45

### **Welcome**

Tim McGee, President of ILLACE  
Christine Grice, CEO of the Law Society of New Zealand

8:45 – 10:00

### **Session #1: Legal Education - Gold Mine or Mine Field?**

*Sponsored by the Federation of Law Societies of Canada*

*Chair: Cord Brügmann, German Bar Association*

*Panelists: Brenda Grimes, Law Society of Newfoundland and Labrador*

*Edward Mapara, Law Society of Zimbabwe*

*Raffi van den Berg, The Dutch Bar Association*

*Heidi Chu, Law Society of Hong Kong*

This panel will begin an exploration of the challenges and opportunities in assessment of those who want to enter the legal professions for their readiness to practice, and those in legal professions for their ability and fitness to continue to practice. It will cover a number of questions with which many of us are dealing. What skills and competencies do we/should we assess? Why? When do/should we assess them? Who should do them – universities, regulators, third parties? How reliable are these assessments? What are the challenges in assessing? In a globalized world, is there an interest in developing common assessment regimes? What are the challenges in doing that? The current experiences of many of the jurisdictions represented at the Program will inform the discussion and the responses to some of these questions.

10:00 – 10:20

**Break** *sponsored by the Law Society of Northern Ireland*

10:20 – 11:30

### **Session #2: Shifting Generations and Shifting Times**

*Sponsored by the Law Society of Ireland*

*Chair: Christine Grice, Law Society of New Zealand*

*Panelist: Professor Richie Poulton, University of Otago*

**Change down the generations:** How does shifting generations impact on the consuming public, our staff and our lawyers and how we regulate and serve them. This presentation is based on the most extensive study done on a cohort from birth into the next generations. Designed to take us out of our cocoons and stretch our minds can we find some clues here.



# PREPARING FOR THE FUTURE DEMOGRAPHICS, TRENDS & NEW REALITIES

Professor Richie Poulton, who was listed in 2014 World's Most Influential Scientific Minds, will address us on: Identifying society's most vulnerable children and how to improve their life chances.

Professor Poulton is Director of the Dunedin Multidisciplinary Health and Development Research Unit which conducts the Dunedin longitudinal study, one of the most detailed studies of human health and development ever undertaken. A multidisciplinary, longitudinal study of 1,037 babies born in Dunedin during 1972/73, the Study members have been followed up since birth, at age three, then every two years to age 15, then at ages 18, 21, 26, 32 and, in 2010-2012, 38. For each follow-up phase, the Study members are brought to the Dunedin Unit where they undergo numerous assessments and measures of their health and development.

11:30 – 12:00

### **Advancing the Rule of Law: Our Work from Around the World**

Presenter: Nigel Roberts, *Vice President, Global Associations, LexisNexis Legal & Professional*

12:00 – 13:00

**Lunch** sponsored by *The Law Society of Upper Canada (Ontario)*

13:00 – 14:15

### **Session #3: How Core Are Our Core Values?**

*Sponsored by the Law Society of British Columbia (Canada)*

Chair: *Paul Mollerup, The Association of Danish Law Firms*

Panelists: *Stephan Göchen, German Federal Bar*

*Jonathan Herman, Federation of Law Societies of Canada*

*Jennifer Howes, Young Lawyers Committee, New Zealand Law Society Wellington Branch*

We talk about "Core Values" as if they are an intrinsic part of our lawyer DNA with no need to articulate them. But is that really the case? And does it apply to the next generation of lawyers, facing a world of immense complexity, where even lawyers don't have all the answers? This panel will explore the issue of "Core Values" in a changing world and explore whether our "Core Values" are immutable or indeed whether the next generation of lawyers may subscribe to a different set of values?

14:15 – 15:30

### **Session #4: Diversity in the Legal Profession Is an Access to Justice Issue**

*Sponsored by The Law Society of New South Wales*

Chair: *Caroline Nevin, Canadian Bar Association - British Columbia Branch*

Panelists: *Ken Murphy, Law Society of Ireland*

*Paul Carlin, Maryland State Bar*

*Christine Grice, New Zealand Law Society*

*Jan Martin, South Australian Bar Association*

*Megan Lawton, Risk and Governance Advisor, Darwin, Australia*

This panel will springboard off discussions in Washington DC about gender diversity. A diverse legal profession serves the public and the administration of justice. As gatekeepers of the legal



# BUSINESS PROGRAM

All sessions take place at the Te Papa Museum

profession, membership organizations and regulators are embracing diversity as a key priority. How are other issues of diversity impacting on the work of these organizations and why it is important? The panel will cover entry into the profession, promotion and advancement and selection for judicial appointment. How are organizations managing and supporting diversity across a number of measures including culture, ability and age? What is the role for both regulators and membership associations and how effective are these organizations in retaining and promoting a diverse profession that reflects the community it serves?

15:30 – 15:45 **Break** sponsored by *Fastcase*

15:45 – 16:45 **Open Forum for Members to Discuss Professional Standards and Core Values**

*Sponsored by the Law Society of Hong Kong*

Facilitators: Cord Brüggmann, Christine Grice, Paul Mollerup, Caroline Nevin

19:00 **Thursday Night Dinner at the Te Papa Museum (Te Marae)**

*Sponsored by LexisNexis*

Dress is business casual

---

## FRIDAY, OCTOBER 28

*Daily Theme: Disruptions and Innovations*

8:30 – 10:00 **Session #5: "IILACE Talks": Navigating Our Global Future**

*Sponsored by ASI*

*Chair: Heidi Chu, Law Society of Hong Kong*

*Panelists: Nerida Wallace, Law Institute of Victoria*

*Cord Brüggmann, German Bar Association*

*John Hoyles, Canadian Bar Association*

*Edward Sakala, Law Association of Zambia*

*Janet Welch, Michigan State Bar*

*Retha Steinmann, Law Society of Namibia*

The intensification of globalization, the advancement of technology, and the evolution of legal service delivery to meet changing client demands and market conditions all contribute to the increasing uncertainty and unpredictability of the future development of the legal profession. IILACE comprises the chief executives of law associations around the world and there is no better forum than the IILACE conference to share updates on global trends in the legal industry. Recently, various jurisdictions have conducted research on the key drivers of change and how they impact the future of the legal profession. This session aims at 'inspiring through sharing'.

10:00 – 10:15 **Break** sponsored by *The Law Society of New Zealand*



# PREPARING FOR THE FUTURE DEMOGRAPHICS, TRENDS & NEW REALITIES

10:15 – 12:15

## **Session #6: Innovations in the Delivery of Legal Services to the Consumer**

*Sponsored by LexisNexis*

*Co-Chairs: Mekanatsa Makonese, SADC Lawyers' Association (South Africa) and  
Paula Littlewood, Washington State Bar Association*

*Panelists: Luke Geary, Salvos Legal, Managing Partner, Sydney, Australia*

*Eddie Hartman, Co-Founder and Chief Product Officer, Legal Zoom, San Francisco,  
California*

*Ian McDougall, Executive Vice President and General Counsel at LexisNexis*

New technology and new delivery models have often been accused of disrupting the legal services market as we know it. However access to justice remains a fundamental principle and goal for lawyers and governments alike. Can the use of new technology and delivery models be used in improving access to justice, in particular for the underserved through the provision of readily available and cheap legal information and services? How does new technology improve access to justice in these communities and developing countries with limited access to the technological gadgets and infrastructure that are a prerequisite for accessing the information? Is there or can there be “appropriate technology and models” for different end users to ensure real access to justice?

12:15 – 13:00

**Lunch** *sponsored by The Queensland Law Society*

13:00 – 13:30

## **Association Executive's Guide to Improving Organizational Performance**

*Presenter: Nathan Slovin, Director of Client Excellence Programs*

*iMIS Business Excellence Forum (iBEF) at ASI*

13:30 – 15:00

## **Session #7: Building a New Regulator – Renovate or Tear Down?**

*Sponsored by Fastcase*

*Chair: Tim McGee, President of IILACE / Law Society of British Columbia (Canada)*

*Panelists: Steve Crossland, Washington Supreme Court LLLT Board*

*Catherine Dixon, Law Society of England and Wales*

*Merete Smith, Norwegian Bar Association*

As we have discussed for the last several years, in the future we may not be regulating and educating just lawyers, rather we will be educating for and regulating a legal services delivery market. What will the components of that regulation look like: entity regulation, new categories of licensed and regulated legal professionals, alternative business structures? This panel will provide both an update on where jurisdictions are at on this evolution as well as invite dialogue about how these trends may impact our core values and professional standards

15:00 – 15:15

**Break** *sponsored by Fastcase*



# BUSINESS PROGRAM

All sessions take place at the Te Papa Museum

15:15 – 16:15 **AGM and Discussion of IILACE Strategic Issues**

19:00 **Dinner** *sponsored by Willis*

Dinner will be held at Whitebait, an award-winning restaurant in Wellington, giving us exclusive access to the venue, and their Chef.

Business dress (black tie optional)

---

## SATURDAY, OCTOBER 29

*Daily Theme: Management and Governance*

8:30 – 11:00 **Session #8: Resilience Under Pressure – Thriving Over Surviving**

*Sponsored by the Canadian Bar Association*

*Co-Chairs: Caroline Nevin, Canadian Bar Association - British Columbia Branch and  
Christine Grice, Law Society of New Zealand*

*Panelist: Gaynor Parkin, Victoria University Professional and Executive Development*

*“You can’t stop the waves but you can learn to surf,”*

*Jon Kabat-Zinn*

Strengthening personal and leadership resilience and influence– what works?

- Feel like you have too many balls in the air?
- Is it hard to get a sense of doing anything well because you are juggling lots of priorities with limited resources?
- Do you want to improve your mental focus and ability to recover from a demanding schedule?
- How can you best lead resilience in order to support and influence others?

Scientific research and in particular psychological research has investigated the particular strategies and tools that enhance resilience. In this interactive and practical session, we will briefly review the key competencies that strengthen personal resilience and the best strategies for leading resilience in teams. The realities of current roles and environmental constraints will be acknowledged alongside the discussion of what helps to build resilience.

Gaynor Parkin is a clinical psychologist and teaches at the University of Victoria in Wellington. In 2008 she co-authored the book “I’ve Had it Up to Here: From Stress to Strength”

11:00 – 11:15 **Break** *sponsored by The Canadian Bar Association*



# PREPARING FOR THE FUTURE DEMOGRAPHICS, TRENDS & NEW REALITIES

11:15 – 12:30

## **Session #9; Governance for a Culture of Success**

*Sponsored by the Norwegian Bar Association*

*Chair: Makanatsa Makonese, SADC Lawyers' Association (South Africa)*

*Panelists: Michael Brett Young, Law Council of Australia*

*Lorna Jack, Law Society of Scotland*

*Nic Swart, Law Society of South Africa*

*Michael Tidball, Law Society of New South Wales*

Are bar associations and law societies destined to ineffective governance given the tension created by the revolving door of volunteers and institutional expertise and history held by the staff? Listen to colleagues discuss stories of disaster and hopeful stories of success. As we look to the health of our organizations and profession, should financial audits include institutional governance audits and examination of how these impact on organizational resources? Round-out this year's Conference by helping examine what governance into the 21st century should look like.

12:30 – 13:30

## **Lunch**

13:30

## **DEPARTURE FOR POST-CONFERENCE TRIP**

**THURSDAY, OCTOBER 27**

# HALF DAY WALKING SPOUSAL TOUR

Photo courtesy of Wellington Tourism



Wellingtonians are truly passionate about their coffee and café culture.

Over a relaxed walking gourmet tour around Wellington's best food places, a personal guide will introduce you to new and favourite flavours. You'll meet some of the city's best artisan food producers. We'll visit a boutique coffee roaster and stylish cafe, renowned specialist fresh produce and gourmet food stores, and a unique contemporary chocolatier.

Left: Photo Credit Nick Clark



Right: Photo Credit Mike Heydon / Jet Productions



Photo courtesy of Positively Wellington Tourism



You'll finish the tour with a late lunch at one of Wellington's favourite casual dining spots.

**FRIDAY, OCTOBER 28**

# PRIVATE GUIDED SPOUSAL TOUR

Photo courtesy of  
Te Papa Museum



This morning we'll take you on a private guided tour of the national museum, Te Papa.

This will provide you with a good taste of what the Museum has on offer so that you can continue to explore in your own time.

Photo courtesy of  
commons-  
wikimedia.com



In the afternoon we will take you to our Parliament buildings and, depending on time and weather, we'll take you up Wellington's famous cable car which offers unparalleled views of the Wellington harbour.

# Pohutu Geyser

